

Councillor David Horne
Chairman – Health Overview and Scrutiny Panel
Portsmouth City Council
Civic Offices
Guildhall Square
Portsmouth
PO1 2BG

11 January 2010

Dear Councillor Horne

Re: Health Overview and Scrutiny Panel Review of the St Mary's Health Campus

Thank you for sending me the report and recommendations arising from the above review. The PCT would like to pass on its thanks to all the HOSP members, co-optees and Ward members that were involved in the review. The report has provided us with valuable feedback, which will be taken into account when refining our proposals for the development.

I list below our response to each of the 15 recommendations made in the report:

Recommendation	PCT Response
<p>1. That a suitable area is found on the St Mary's site for conversion into a green space that can be used by all stakeholders. This space would ideally have tree-shaded seating and be within a reasonable distance of the main buildings that make up the Health Campus.</p>	<p>It is acknowledged that there is limited green space on the site however the green space has been designed to be near to the buildings. There may be potential for additional green space to be provided as part of Phase 2 of the development as and when peripheral buildings on the site are demolished.</p>
<p>2. That in addition to a main green space, small areas of the site are earmarked for the planting of new trees and flowerbeds, which are maintained and watered regularly.</p>	<p>There will be newly planted spaces around the car parks and these areas will be maintained through the PCT grounds contract.</p>
<p>3. That in order to make the new Health Campus more welcoming, the PCT commissions:</p> <ul style="list-style-type: none"> ▪ Local artists to create Portsmouth landmark murals or paintings throughout the site and; ▪ A photo story of the St Mary's site (similar to one displayed in St James' Hospital), which details the history and the many uses of the site through time. 	<p>There is an arts fund included for the project and artwork will be picked up as part of the commissioning of the new facility.</p>

<p>4. That effort is made in order to promote greener ways of travelling to the St Mary's site, both for staff and visitors to the hospital. This should include, but is not limited to:</p> <ul style="list-style-type: none"> ▪ Increasing the amount of bike storage, providing signposting to such facilities, and ensuring they are secure; ▪ Offering rewards to employees who do not use parking spaces or bring their cars to work; ▪ Promote the benefits of car sharing for those living outside of the City. 	<p>A Green Travel Plan will be adopted for the Campus to encourage staff, patients and visitors to the Campus to use alternate modes of transport. There will be an increase in the provision of bike storage.</p>
<p>5. That the PCT provides reassurance to the Panel that the demolition of the outpatients department will ensure there is enough parking for all stakeholders who bring their cars to the new Health Campus.</p>	<p>There will be increased provision of car parking spaces once the old outpatients department is demolished. This area will be turned into new car parking within close proximity of the new main entrance.</p>
<p>6. That the PCT ensures that 17%, or the relevant equivalent, of the new car parking at the Health Campus, will be designated for disabled car badge holders.</p>	<p>British Standard 8300 (2009) provides good practice guidance to include 6% designated disabled spaces for visitors, and 4% enlarged standard spaces. There will also be a designated setting down point close to an accessible entrance.</p>
<p>7. That efforts are put in place before the opening of the new Health Campus to ensure that the road system entrance to the hospital, whether Rodney or Milton Road, does not become overly congested during the rush hour.</p>	<p>There are no plans to alter the road junction at Milton Road, which will be the major access route to the campus.</p>
<p>8. That there is adequate signposting to both car parking and departments being accessed, for those who attend the hospital infrequently. This includes signposting leading up to the Health Campus from the Rodney Road.</p>	<p>New signposting and wayfinding to the campus will be picked up as part of the commissioning of the new facility.</p>
<p>9. That the PCT ensures that the new main reception will have the services that stakeholders expect and find most useful, such as helpful and informative staff, clear signposting and take-away maps.</p>	<p>The new reception area will be manned by staff during normal working hours and by security staff out of hours. There will be clear signposting from the reception area in the form of directional signposting and wayfinding.</p>
<p>10. That a wheelchair dispenser is placed at the new Health Campus main entrance.</p>	<p>Wheelchairs will be available for patients and visitors at the main reception.</p>
<p>11. That there is a children's area / supervised crèche (or similar children-focused facility) where parents can leave their children whilst attending outpatient appointments.</p>	<p>There will be a dedicated children's play area in the out patient department but this will be unsupervised.</p>

12. That space is found for a Chapel within the St Mary's Health Campus site.	A multi faith room, accessible to all patients, staff and visitors, will be provided near to the main reception.
13. That internet-enabled computers are installed in the new Health Campus (ideally placed near to the Patient Advice & Liaison Service), which enable stakeholders to access and print off healthcare information, to browse hospital intranet sites and (possibly) to access email whilst waiting for appointments.	We are working with the ICT team to investigate this opportunity.
14. That a mobile library with a book exchange is available to stakeholders.	There is no plan for a mobile library however the League of Friends will be on site and running services such as the shop and the coffee shop.
15. That the St Mary's Health Campus pharmacy has opening hours coterminous with outpatient clinic times.	The pharmacy opening hours will reflect out patient clinic times.

I will of course be happy to answer any further questions or queries at the meeting on 20 January.

Thank you once again for your support of this project.

Yours sincerely



Debbie Tarrant
Programme Director